



**VOLUNTEERS IN MEDICINE  
Chattanooga, Inc.**

May 26, 2009

**Volunteers in Medicine Update: January – April, 2009**

Vision Statement:

May we have eyes to see, with Christian love, those to whom we have been blind, arms to embrace those who have been excluded, hands to touch those needing compassion, wisdom and skill to alleviate suffering, with hearts bonded together.

Key data as of the end of April concerning the primary care area of the clinic and the four year report:

Category	April YTD 2008	April YTD 2009	4 Yr. Report
Patient visits	1,555	2,177	18,774
X-rays	67	212	1,196
Dental Services	\$994	\$2,700	\$23,986
Optometry Services	**	\$16,350	\$16,350
Medical Services provided, X-Ray	\$121,606	\$193,298	\$1,590,628
Laboratory Services	\$37,005	\$99,112	\$626,975
Clinic Dispensary	\$15,749	\$27,508	\$494,209
PAP meds (90day supply)	\$288,874	\$374,430	\$2,461,612
<b>Total Medical Care Delivered (clinic rates)</b>	<b>\$464,228</b>	<b>\$713,398</b>	<b>\$5,219,464</b>
<b>Total Estimated Medical Care Delivered (ER rates)</b>	<b>\$1,856,912</b>	<b>\$2,853,592</b>	<b>\$20,877,856</b>
Expenditures			\$1,409,760
Available Counseling Hours*	40	40	799
Mammograms taken – Memorial Breast Center*	53	132	610
Referrals - Project Access*	104	215	1,517
Total Volunteer Service Hours*	4,274	4,693	51,727
Total Est. Value of Volunteer Hours*	\$221,254	\$229,263	\$1,869,619

\* Value is not included in Medical Care Delivered

\*\*Included in Medical Services

VIM Staff = 5.0 FTEs

**April 2009 YTD Stats: Expenditures:** \$122,062.

**Cost:** \$56.07 cost of one patient visit. Value Delivered \$328/clinic rate, \$1,311/ER rates.

**Rate of Return:** For every \$1 donated the return was \$5.84/clinic rate, \$23.38/ER rates.

**Reflections:** At the end of April, we finished our fourth year of operations! VIM received a 2008 Community Service award from the Tennessee Medical Association for our work in our community! Primary medical care services include gastroenterology, gynecology, neurology, orthopedic assessment clinic in conjunction with Project Access, podiatry, and radiology, to physical therapy, to nutrition counseling, to life’s issues counseling, to a chaplaincy program, and to emergency dental and hearing care. During this past year, we had our second annual VIM Randy Smith Golf Tournament and the second annual VIM Band-Aid Banquet to introduce new people to this ministry. The golf tournament raised enough funds to operate the clinic for 3 weeks and the Band-Aid Banquet raised enough funds to operate the clinic for nearly a month! Volunteers revised a DVD that is used to tell the VIM story with new stories being told.

Note from a VIM patient: *“I would like to thank each and everyone at VIM for their kind and warm hearts. Hamilton County is blessed for having such caring people, willing to donate their time to see that people who are in need are able to get medical treatment. The world would be a much better place if there were more people like each and everyone at VIM.”* CH

Thank you for taking this incredible journey with us. Some of you have been on this journey since the inception, some have just joined us, but each person is important as together we reach out to serve the uninsured in our community.

“I was sick and you cared for me....Whenever you did one of these things to someone overlooked or ignored, that was me -- you did it to me.”  
Jesus of Nazareth