



**VOLUNTEERS IN MEDICINE
Chattanooga, Inc.**

November 30, 2009

Volunteers in Medicine, Chattanooga, Inc. --- 4 ½ year report

Vision Statement:

May we have eyes to see, with Christian love, those to whom we have been blind, arms to embrace those who have been excluded, hands to touch those needing compassion, wisdom and skill to alleviate suffering, with hearts bonded together.

Key data as of the end of October concerning the primary care area of the clinic and the 4 ½ year report:

Category	4 ½ Yr. Report - 5-05 thru 10-09
Patient visits	21,966
X-rays	2,518
Dental Services	\$29,686
Optometry Services	\$46,650
Medical Services provided, X-Ray	\$1,865,026
Laboratory Services	\$757,897
Clinic Dispensary	\$535,061
PAP meds (90day supply)	\$3,102,460
Total Medical Care Delivered (clinic rates)	\$6,342,484
Estimated Medical Care Delivered (ER rates)	\$25,369,936
Available Counseling Hours*	844
Mammograms taken – Memorial Breast Center*	668
Referrals - Project Access*	1,753
Total Volunteer Service Hours*	59,505
Total Est. Value of Volunteer Hours*	\$2,246,707

* Value is not included in Medical Care Delivered

VIM Staff = 5.0 FTEs

4 ½ year Stats: Expenditures: \$1,623,721

Cost: \$73.92 cost of one patient visit. Value Delivered \$289/clinic rate, \$1,156/ER rates.

Rate of Return: For every \$1 donated the return was \$3.91/clinic rate or \$15.62/ER rates.

Reflections: In addition to primary care, currently VIM offers gynecology, gastroenterology, neurology, optometry, podiatry, x-rays, emergency dental, dietary counseling, life issues counseling (not psychiatric), physical therapy, chaplaincy program and children’s reading room. The VIM clinic is used to evaluate all Project Access Orthopedic Assessments by PA orthopedic specialists, thus increasing our out reach in the community. We also are able to secure advanced care for our patients through other agencies at no cost to our patients in most cases. All mammograms are taken at the clinic with the use of Memorial’s mammogram van. We average one positive result during each mammogram van visit; follow up care is done at the Mary Ellen Locher Breast Center. **April, 2009, VIM Chattanooga was awarded the TN Medical Association Community Service Award in Nashville for its service to our community.**

Note from a VIM patient: *“I would like to thank each and everyone at VIM for their kind and warm hearts. Hamilton County is blessed for having such caring people, willing to donate their time to see that people who are in need are able to get medical treatment. The world would be a much better place if there were more people like each and everyone at VIM.”* CH

Thank you for taking this incredible journey with us as together we reach out to serve the uninsured in our community.

“I was sick and you cared for me....Whenever you did one of these things to someone overlooked or ignored, that was me -- you did it to me.”
Jesus of Nazareth