



Volunteers in Medicine, Chattanooga, Inc.  
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Newsletter, Volume I, 2007  
www.VIM-CHATT.org  
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### **A Note from Pat: New Year Beginnings**

As we begin the New Year, we are encouraged to see the continual increase in the number of patients as well as the tremendous support of volunteers that continues to surround this clinic. The skill level, professionalism and commitment of each of these individuals have been overwhelming. The patients welcome the care of these committed individuals and relate very well to them.

As a staff, we are noticing the intent of many of the patients to make an attempt at managing their health in a much better manner. Patients are now able to understand what medications they are taking and are able to talk about the dosages and effects of these medications. Many patients are coming to their appointments more regularly and are noticing the difference of the impact of continual excellent primary care on their lives.

Many more phone calls of interest and referrals are occurring throughout Chattanooga and the networking of a multitude of nonprofit agencies to serve this population continues to improve. May we continue to reflect on what VIM has been able to achieve to this point and look forward to even more new beginnings as we proceed through 2007.

### **Volunteer Views: Sonia Wrate**

Each fall for the past 20 plus years Richard Cadavero, one of the Bible teachers at Collegedale Academy in Collegedale, TN sponsors a food drive. This year the academy students surpassed their goal of 24,000 cans – 28,568 cans - and needed more places to distribute the food. Cadavero asked his classes if they had any suggestions.

“Mom, do you think some of VIM’s patients might be able to use food boxes?” Kristiana greeted me as I picked her up after work the Tuesday before Thanksgiving. So began our race with the clock. After contacting staff members we had a list of 15 families we believed would appreciate the boxes of food. The challenge was to pick-up the food boxes and deliver them to the clinic so the patients could pick them up by 3 pm Wednesday.

Wednesday at noon, my daughters, Kristiana and Jennifer, gasped as we pulled up to the academy, in a borrowed mini-van. “That’s gotta be more than 15 boxes out there mom!” the girls exclaimed, as three students emerged from the school carrying still more boxes to the curbside for us to pick-up.

Thirty minutes later, amidst giggles, the girls climbed into their seats. A box was wedged on each of their laps and the doors to the van were shut. We had managed to squeeze 30 boxes of food and three people into one mini-van!\* Each box contained food worth approximately \$64.00 or a total of \$1,908.00 for the 30 boxes.

As the VIM staff and I helped my daughters unload the boxes of food into the foyer of the clinic my heart was filled with joy and thankfulness: Joy for the people who would receive the boxes; thankfulness for my colleagues who helped to make this possible; and thankfulness for the many volunteers - teachers, parents and students who have a burden to help those in our community who are less fortunate. Thank you to all who help us each day at VIM be the hands and feet of Jesus as we minister to the “least of these!” (*Stop by the clinic to see pictures on the display board.*)

*You have caught the vision with us. Thank you for caring for “the least of these.”*

**Welcome newly elected Board of Directors Officers, they are:**

- Jeff Olingy, Chairman
- Vance Fry, Vice Chairman
- Polly Henry, Secretary
- Ken Blankenship, Treasurer

Jeff Olingy is Special Assistant to the President of Chattanooga State Community College.

Rear Admiral Vance Fry (retired) is an Attorney.

Polly Henry is a Registered Nurse, Catoosa County School System.

Ken Blankenship is a CPA and Purchasing Agent for Hamilton County Government.

**Additional Board of Directors:**

- Nancy Franks- President, Educator (ret)
- Richard Franks – Dir. of Sales
- Wylie Gross – Engineer & Construction
- Becky Hall – Dir. of Ministries
- Bob Myers, MD – Internal Med. (ret.)
- Doyce Payne, MD – OB/GYN (ret.)
- Colleen Schmitt, MD -Gastroenterology
- Jim Vaughn – Bank VP

**Executive Committee:**

- Bob Bowers, MD, VIM Medical Dir.
- Pat Dennison, VIM Clinic Adm.
- Nancy Franks – President (Chair)
- Wylie Gross
- Becky Hall
- Doyce Payne, MD
- Jenneth Randall – Auditor
- Amber Roache, VIM Nurse Practitioner
- Colleen Schmitt, MD

**Ex officio Executive Committee Members:**

- Richard Franks
- Ron Fullam – Development VP
- Bob Myers, MD

**A Special Thank You to Wylie Gross, VIM's first Board Chairman.** Wylie has lead VIM's Board from 2004 when we were first

incorporated until 2007. Like so many other volunteers, Wylie has led by example, rolling up his sleeves by chairing the Facilities Com. thru renovations, moving furniture & etc. He has agreed to remain on the Board for which we are grateful. Thank you, Wylie, for your dedication and your vision!

**Memorial Hospital Mammogram Van Visits VIM**

The clinic had a new visitor on January 29. The Memorial Hospital's Mammogram Van came to the clinic and provided 16 mammograms to VIM patients. Each patient received a packet of information as well as a large tube of SPF15 Sunscreen by AVON. The van will return in February and March and every other month beginning in May to help with the demand for screenings. There are 60 of our patients on the waiting list for this free service of mammograms and we are thankful to Memorial Health Care System Breast Services for providing this necessary service to VIM patients.

**Editor's Note: Adding a Touch of Reality**

I have been a behind-the-scenes VIM volunteer since 2003, helping to write the original business plan and editing this newsletter. I have recently emerged as a more visible part of the clinic where I participate as a VIM patient. From now on, everything you read in these pages will be filtered through the eyes of my "dual personality," and this, I am hopeful, will cast a sense of reality to what you know about the clinic.

I am a fairly average clinic patient: 58 years old, unemployed and without insurance (dropped by TennCare) but with multiple health problems. The 45 years I have lived with insulin dependent diabetes is playing out through chronic kidney disease, high blood pressure, neuropathy and failing eye sight.

VIM-Chattanooga is a Godsend to me personally, as well as to the numerous patients I meet in the reception area on a weekly basis!

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**VOLUNTEERS IN MEDICINE  
Chattanooga, Inc.**

February 2, 2007

**Volunteers in Medicine Update: January – December, 2006**

<b>Category</b>	<b>May – Dec., 2005</b>	<b>YTD (Jan. – Dec., 2006)</b>
Patient visits	1,610	4,632
X-rays	91	232
Dental Services (4 <sup>th</sup> Qtr.)	Not Available	\$1,181
Medical Services provided, X-Ray	\$152,023	\$373,889
Laboratory Services	\$31,116	\$85,585
Clinic Dispensary	\$110,116	\$168,666
PAP meds (90day supply)	\$253,115	\$601,283
<b>Total Medical Care Delivered (clinic rates)</b>	<b>\$546,369</b>	<b>\$1,230,604</b>
<b>Total Medical Care Delivered (ER rates)</b>	<b>\$839,623</b>	<b>\$1,859,925</b>
Available Counseling Hours*	Not Available	281
Referrals – Memorial’s Breast Center*	62	153
Referrals - Project Access*	141	239
Volunteer Service Hours*	9,177	11,709
Est. Donated Volunteer Hours Value*	\$204,617	\$403,232

\* Value is not included in Medical Care Delivered

VIM Staff = 4.5 FTEs

**Highlights:**

- This is the 2006 report for VIM. We delivered \$1,230,604 of medical care at clinic rates and \$1,859,925 at ER rates in 2006. We served patients from every zip code in Hamilton County, except Lookout Mountain, with significant increases in 50% of the zip codes. The clinic spent \$334,693 in operational costs; thus for every \$1 spent we were able to deliver medical care valued at \$3.68 at clinic rates and \$5.56 at ER rates.
- As you know our services are not just about numbers, they are about lives that have been touched through the kind generosity of foundations, businesses, churches and individuals. Behind every patient visit, there is a story that represents lives and families who have been helped through these donations and the services they enable through VIM - from care, which included primary medical care, gastroenterology, podiatry, gynecology, neurology, and radiology, to physical therapy, to nutritional counseling, to life’s issues counseling, to a chaplaincy program, to emergency dental care, and the list continues to expand.
- The following is a note from a VIM patient:

*Precious VIM Volunteers and Staff*

*What an unexpected blessing the food was at such a needful time. (This family received two boxes of food thru the clinic at Thanksgiving. See Volunteer Note in this newsletter) You continue to bless and bless and we are overwhelmed.*

***You have caught the vision with us. Thank you for caring for “the least of these.”***

## In Honor and In Memory in 2006

### In Honor Of Given By

**All the VIM Volunteers**  
*Barbara & Fred Weinhold*

**Dr. Bowers & the Staff**  
*Richard & Nancy Franks*  
*Libby Raiford*

**Chris Bowles**  
*Al Bowles*

**Louise Dover**  
*James & Patricia Bedwell*  
*Debbie Sullivan*

**Nancy Franks**  
*Elvin & Nancy Bishop*  
*Mack & Janette Crawley*  
*Bill & Mary Waddell*  
*Barbara & Fred Weinhold*

**Richard Franks**  
*Larry & Jeanette Underwood*

**Richard & Nancy Franks**  
*James & Becky Franks*  
*David & Becky Hall*

**Wylie Gross**  
*Friendship Class Ridgedale*  
*Bill & Charlotte Henderson*  
*Gene & Gail Pike*  
*William & Johnnie Rodgers*

**Libby Myers**  
*Betty Cooper*

**Robert Myers, MD**  
*Romelda King*  
*Amon & Mary Swanger*

**Our Grandchildren**  
*Judy Huffine*

**Therese Padgett**  
*Vance Barnes*

**Dr. & Mrs. Neal A. Robinson**  
*Dr. & Mrs. Chester D. Robinson*

**Dr. & Mrs. William E. Rowe**  
*Dr. & Mrs. James R. Royal*

**Amon & Mary Swanger**  
*Bea Arnold*

**Sue Wardrep**  
*Sandra Sacker*

### In Memory of Given By

**Lee Arnold, MD**  
*Amon & Mary Swanger*

**George Colvin**  
*James & Doris Biddle*

**Robert L. Craig, MD**  
*Dr. Elisabeth M. Craig*

**Barbara Cronan**  
*Richard & Nancy Franks*  
*Martha C. Payne*

**Mary Ellen Cunningham**  
*Richard & Nancy Franks*  
*Dr. & Mrs. Bob Myers*

**Doris Ferguson**  
*Libby Raiford*

**Lydia Fore**  
*Richard & Nancy Franks*

**J. B. & Myrtle Franks**  
*Richard & Nancy Franks*

**Chuck Gross**  
*Wylie & Mary Gross*

**Dr. Windom Kimsey**  
*Richard & Nancy Franks*  
*Dr. & Mrs. Bob Myers*

**Dr. Jack D. King**  
*Romelda King*

**Mary Tina Kramer**  
*Joel & Wanda Blake*  
*Ken & Sandy Blankenship*  
*Dr. & Mrs. Bob Bowers*  
*Mac Bridger*  
*Opal Burcham*  
*Charles & Dorothy Byles*  
*Bob & Beverly Dysart*  
*Floor Focus Magazine*  
*Richard & Nancy Franks*  
*Margaret Frazier*  
*David & Becky Hall*  
*Ken & Kay Marie Kendall*  
*Bill & Donna Lamkin*  
*John & Linda Ludington*  
*Tommy & Cathy McDaniel*  
*Rick & Margaret Moon*  
*Dr. & Mrs. Bob Myers*  
*Jim & Kathy O'Dillon*  
*Martha C. Payne*  
*Mike & Martha Payne*

*Inez O'Rear*  
*Louella Reed*  
*James & Carol Smedley*  
*Jule & Jane Smith*  
*Larry & Jeanette Underwood*  
*Gene & Glenda Williford*

**Owen Maddox**  
*Richard & Nancy Franks*

**Mr. & Mrs. E. D. Manning**  
*R. Jewell Manning*

**Ruth Olingy**  
*Richard & Nancy Franks*

**Ruth Owens**  
*Ken & Sandy Blankenship*  
*Richard & Nancy Franks*  
*Gene & Gail Pike*

**Richard Parham**  
*Genesis 2 Class Ridgedale Baptist*

**Calvin M. Payne**  
*Richard & Nancy Franks*

**Barbara Pedigo**  
*Genesis 2 Class Ridgedale Baptist*

**Bill Rodgers**  
*Elbert W. Elkins*  
*Bob & Ann Miller*

**Sam Rose**  
*Sue Rose*

**Gay Ruhlman**  
*Martha C. Payne*

**Rev. Howard Russell**  
*Liz Morton*

**Rob Scott**  
*Richard & Nancy Franks*  
*David & Becky Hall*  
*Dr. & Mrs. Bob Myers*

**John Small**  
*Montie & Joan Tidwell*

**Dr. Frank Trundle**  
*Dr. & Mrs. Bob Myers*

**Jerry Turner**  
*Wylie & Mary Gross*

**Betty Walker**  
*Genesis 2 Class Ridgedale Baptist*

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