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Patricia (Pat) Dennison, our new Interim Clinic Administrator, comes as no stranger to VIM. Pat helped the clinic through startup and continued as a volunteer. Pat has a Master of Management degree, a B.S. degree in Biology, and is a certified Medical Technologist. Please welcome Pat, a seasoned professional with extensive broad-based management experience. Here is a note from Pat:

“As we transition into our summer schedules, enjoying our families and having fun in our summer activities, I wanted to reflect on the recent activities of VIM these last few weeks.”

“VIM has continued to experience **growth** - in patient volume, as well as in number of volunteers with innumerable abilities and skills. We experienced one of our highest patient volume days during this period seeing 48 patients during a clinic session with 24 volunteers and staff waiting to serve them. This is a tremendous testimony of the excellent care that is being provided by a very willing, capable, professional volunteer staff.”

“I, as the interim administrator of VIM, along with VIM’s Board of Directors, wish to thank each and every one of you who have helped in any way to support the work that is being done here at the clinic. Your words and notes of encouragement, your continued interest, your prayers, your tolerance as we adjust and learn together, your tremendous suggestions for improvement, as well as your smiling faces as you enter our doors and serve our patients, continue to amaze us and provide for us the impetus to make VIM a better place to be and serve.”

“In the next months, I eagerly look forward to your continued comments and suggestions. Thank you again for your wonderful support.”

Computer Woes, no More! We are very grateful to TVA and all those who helped set the clinic up with our original computers. However, we quickly outgrew their capacity. A Special Thanks goes to friends of the Community Foundation of Greater Chattanooga for their generous contribution of \$12,000 toward the purchase of 12 new computers and flat screen monitors for VIM-Chattanooga! The new computers will enable our staff and volunteers to work much more efficiently and productively; and this translates into better service for our clients! The computers will probably be installed by the beginning of July. Special thanks goes to Ted Bryant and the other IT volunteers for ordering and then installing the computers.

Dr. Bowers, VIM’s Medical Director, received United Way’s **Volunteer of the Year Health Division Award**. It was a joint nomination of Volunteers in Medicine and Project Access.

Counseling Services. The Summit Counseling Center of Ridgedale Baptist is supplying a graduate intern from Lee University. Tim Cooke is finishing his last year in a master’s counseling program. His specialty is in finances in addition to personal and family counseling. He is at the clinic during clinic hours and sets up appointments at other times at the Summit Counseling Center. Mr. Cooke will be offering his services at no charge to our VIM patients until graduation in May 2007.

Allen Gravitt has joined the VIM staff as Office Assistant. In addition to being computer savvy, Allen is proficient in conversational Spanish and American Sign Language. Please welcome Allen Gravitt to VIM-Chattanooga!

For her leadership in helping to establish the VIM clinic, Nancy Franks, President was named a 2006 Woman of Distinction.

A brief summary of our first year of operations: May 2005 – April 2006, we delivered \$696,627 of medical care at clinic rates and \$1.2 million at ER rates. The clinic spent \$300,614 and based on the data collected provided 231% leveraging of funds at clinic rates and 403% at ER rates. We served all areas of Hamilton

County from Bakewell to Lookout Valley, Apison, and Birchwood. Many of our patients (35%) live in the East Ridge, Brainerd, and East Brainerd areas, the three highest zip codes for our patients in the county.

Calendar Year Reporting: Since we have completed our first year, we are trying to get on a calendar year for reporting. The following report is for this calendar year only. As you can see, we are exceeding last year's statistics by about 100% in many categories.

Volunteers in Medicine Update: January – May 2006

Key data as of the end of May concerning the primary care area of the clinic:

Category	May 2006	YTD (Jan. – May, 2006)	1 st 5 months of operations May-Sept. 2005
Patients screened and qualified	21	176	625
Patient visits	416	1,855	931
X-rays	10	74	35
Medical Services provided, X-Ray	\$28,150	\$149,254	\$87,775
Laboratory Services	\$6,000	\$32,727	\$16,772
Clinic Dispensary	\$11,426	\$84,646	\$34,931
PAP meds (90day supply)	\$70,762	\$251,402	Unavailable**
Total Medical Care Delivered (clinic rates)	\$116,338	\$518,029	\$139,324
Total Medical Care Delivered (ER rates)	\$161,914	\$784,656	\$278,648
Referrals – Memorial's Breast Center*	11	60	37
Referrals - Project Access*	14	108	71
Volunteer Service Hours*	908	4,770	5,021
Est. Value of Donated Volunteer Hours*	\$23,813	\$161,847	Unavailable

* Value is not included in Medical Care Delivered

** Our patients are enrolled in pharmaceutical company prescription assistance programs (PAP), a ninety (90) day supply. We are in the process of assigning a value to PAP meds for May – Dec. 2005.

May we (continue to) have eyes to see, with Christian love, those to whom we have been blind, arms to embrace those who have been excluded, hands to touch those needing compassion, wisdom and skill to alleviate suffering, with hearts bonded together. VIM-Chattanooga Vision Statement (parentheses added.)



**VOLUNTEERS IN MEDICINE
Chattanooga, Inc.**

July 10, 2006

Volunteers in Medicine Update: January – June, 2006

Key data as of the end of June concerning the primary care area of the clinic:

Category	June 2006	YTD (Jan. – June, 2006)	1st 6 months of operations May-Oct. 2005
Patients screened and qualified	24	200	671
Patient visits	440	2,295	1,171
X-rays	22	96	44
Medical Services provided, X-Ray	\$35,245	\$184,499	\$110,488
Laboratory Services	\$6,500	\$39,888	\$19,972
Clinic Dispensary	\$9,270	\$93,916	\$79,966
PAP meds (90day supply)	\$45,599	\$224,907	Unavailable**
Total Medical Care Delivered (clinic rates)	\$96,614	\$543,210	\$210,426
Total Medical Care Delivered (ER rates)	\$147,629	\$861,512	\$420,852
Referrals – Memorial’s Breast Center*	23	83	43
Referrals - Project Access*	28	136	101
Volunteer Service Hours*	993	5,763	5,855***
Est. Value of Donated Volunteer Hours*	\$34,018	\$195,865	Unavailable ****

* Value is not included in Medical Care Delivered

** We are in the process of assigning a value to PAP meds for May – Dec. 2005.

*** Volunteer Hours from Jan. – October, 2005.

**** Value is based on the entire year Jan. – Dec., 2005.

Other key points:

- To help with the volunteer hours doing the PAP paper work, we are asking our patients to go to K Mart Pharmacy where they can buy a 90 day supply for \$15 per medication. Most of the medications are generic and our formulary at VIM’s dispensary has been changed to reflect this adjustment. We will still have to use the PAP program for the very expensive medications. Our patients seem happy to have a part in their medical care.
- The computers were installed over the 4th of July week-end! We have only 6 old computers left to replace. We have some leads for new computers. Again, we are thankful to Community Foundation for their donation of the 12 new computers and flat screen monitors.

You have caught the vision with us and we are grateful. Thank you for remembering “the least of these.”