



Volunteers in Medicine Update: January – May 2009

Vision Statement:

May we have eyes to see, with Christian love, those to whom we have been blind, arms to embrace those who have been excluded, hands to touch those needing compassion, wisdom and skill to alleviate suffering, with hearts bonded together.

Key data as of the end of May concerning the primary care area of the clinic.

Category	May YTD 2008	May YTD 2009	4 Yr. Report 5/05 – 4/09
Patient visits	1,964	2,680	18,774
X-rays	171	242	1,196
Dental Services	\$1,144	\$3,900	\$23,986
Optometry Services	**	\$20,100	\$16,350
Medical Services Provided, X-ray	\$157,640	\$236,829	\$1,590,628
Laboratory Services	\$52,148	\$119,112	\$626,975
Clinic Dispensary	\$22,670	\$31,786	\$494,209
PAP Meds (90 day supply)	\$340,801	\$488,549	\$2,461,612
Total Medical Care Delivered (Clinic Rates)	\$574,403	\$900,276	\$5,219,464
Estimated Medical Care Delivered (ER Rates)	\$2,297,612	\$3,601,104	\$20,853,592
Total Expenditures	\$141,904	\$159,808	\$1,409,760
Available Counseling Hours*	50	50	799
Mammograms taken – Memorial Breast Center*	67	150	610
Referrals – Project Access*	126	254	1,517
Total Volunteer Service Hours*	5,379	5,861	51,727
Total Estimated Value of Volunteer Hours*	\$272,695	\$284,681	\$1,869,619

*Value is not included in Medical Care Delivered **Included in Medical Services VIM Staff= 5 FTEs

May 2009 YTD Financial Stats: Expenditures: \$159,808. Cost for one patient visit: \$59.63. Value delivered for one patient visit: \$336/clinic rate or \$1344/ER rate. Rate of Return: For every \$1 donated the return was \$5.63 at clinic rate or \$22.53 at ER rate.

"I was sick and you cared for me...Whenever you did one of these things to someone over looked or ignored, that was me—you did it to me. Jesus of Nazareth



VIM -Randy Smith Golf Classic

We need your help to make this a successful event. This year's field has expanded to 260 golfers. Why not get a team together and come out and support the clinic. The Tournament is Friday, August 7, with both morning and afternoon tee times at **Brown Acres Golf Course**. We also need sponsors of all levels. This is a good way to help the clinic and get recognition for you or your business. You can sponsor a hole, provide logo gifts for the golfers, or even underwrite the event so that all the proceeds go to healthcare. See the details at vim-chatt.org and click on golf tournament on the opening page. Let us hear from you SOON. You can mail in your reservation to the clinic: **VIM, Attn: Golf Tournament, P.O. Box 81057, Chattanooga, TN 37414** or call Richard at 304-4616, Gene at 991-8797, Nancy at 488-7508. Thank you for your support for the clinic.

VIM President Reflects: Six years ago this month, a small group of people had a vision of starting a free medical clinic in our community to serve the low income uninsured. Within a very short period of time, many of you joined with us and together we founded and opened a faith based clinic to serve our friends and neighbors. It is hard to believe, but the first of May, 2009, we started our fifth (5) year of operations! Please see the four year report. Here are a few highlights of the past four years of clinic operations.

VIM Medical Director, Dr. Robert Bowers, continues to serve as a volunteer. Under his leadership, the staff and volunteers continue to provide excellent medical care for the uninsured. Year to date, patient visits are up 40% and value of services delivered is up 56% over this time last year.

Marilyn Fore, VIM Volunteer Coordinator, began her 5th year of service in February of this year and Pat Dennison, VIM Clinic Administrator, began her 4th year of service in May of this year. (Pat served as a volunteer a year before becoming Clinic Administrator.) Special thanks go to both of these ladies for their dedicated service to the clinic, volunteers, and our patients.

VIM Chattanooga received the Community Service Award presented by the Tennessee Medical Association in Nashville on Saturday, April 4, 2009. This award is given state wide "For Contributions to the Advancement of Better Health in the Community." Unknown to us, the Chattanooga & Hamilton County Medical Society nominated VIM Chattanooga for this award. We are both honored and humbled by this recognition as we continue to provide quality, compassionate and personalized care in a faith based caring environment.

Thank you for taking this journey with us. We look forward to what the future holds as we help to meet the medical needs of our friends and neighbors. Nancy Franks

Note from a VIM patient: "I would like to thank each and everyone at VIM for their kind and warm hearts. Hamilton County is blessed for having such caring people, willing to donate their time to see that people who are in need are able to get medical treatment. The world would be a much better place if there were more people like each and everyone at VIM." CH