



**VOLUNTEERS IN MEDICINE
Chattanooga, Inc.**

February 6, 2012

Volunteers in Medicine, Chattanooga, Inc. --- 2011 Report & 6 ½ Year Report

Together...Caring, Healing, Serving

Vision Statement:

May we have eyes to see, with Christian love, those to whom we have been blind, arms to embrace those who have been excluded, hands to touch those needing compassion, wisdom and skill to alleviate suffering, with hearts bonded together.

Note from a patient: *“Dear Pat, Just a note to thank you (and VIM) for ALL the help and support you’ve shown to me. I am truly appreciative to everyone at VIM and feel very blessed that I was finally able to get in to be a client. – Thank God! And Thank You! God Bless you for ALL the wonderful work you (and VIM) do for others. With deep appreciation,” A Grateful Patient*

Your financial support has provided a clinic where this patient received excellent medical care provided by the VIM volunteers and staff.

Reflections: In addition to primary care, currently VIM offers gynecology, gastroenterology, neurology, optometry, podiatry, X-Rays, emergency dental, dietary counseling, life issues counseling (not psychiatric), physical therapy, chaplaincy program and children’s reading room. The VIM clinic is used to evaluate all Project Access Orthopedic Assessments by PA orthopedic specialists, thus increasing our outreach in the community. We also are able to secure advanced care for our patients through other agencies at no cost to our patients in most cases. All mammograms are taken at the clinic with the use of Memorial’s mammogram van. We average one positive result during each mammogram van visit; follow up care is done at the Mary Ellen Locher Breast Center. **April, 2009, VIM Chattanooga was awarded the TN Medical Association Community Service Award in Nashville for its service to our community. On February 8, 2011, Dr. Robert E. Bowers, VIM volunteer Medical Director, received the 2011 Jack B. McConnell, MD Award for Excellence in Volunteerism from the AMA Foundation. On March 9, 2011, VIM Chattanooga received the Be More Impactful WTCI award for community service!**

2011 Report and our 6 ½ Yr. Report of operations concerning the primary care area of the clinic:

Category	2011	6 ½ Yr. Report
Patient visits	6,036	34,261
X-rays	390	2,253
Dental Services	\$9,500	\$47,936
Optometry Services	\$43,200	\$125,150
Medical Services provided, X-Ray	\$541,426	\$2,956,477
Laboratory Services	\$213,629	\$1,240,739
Clinic Dispensary	\$80,415	\$699,869
PAP meds (90day supply)	\$1,463,238	\$5,709,634
Total Medical Care Delivered (clinic rates)	\$2,351,408	\$10,785,509
Estimated Medical Care Delivered (ER rates)	\$9,405,632	\$43,142,036
Total Expenditures	\$417,393	\$2,468,869
Available Counseling Hours*	421.5	987
Mammograms taken – Memorial Breast Center*	227	1,158
Referrals - Project Access*	403	2,628
Total Volunteer Service Hours*	15,273	89,058
Total Est. Value of Volunteer Hours*	\$773,940	\$3,707,141

* Value is not included in Medical Care Delivered

VIM Staff = 5.0 FTEs

2011 Financial Stats: Expenditures: \$ 417,393

Cost for one patient visit: \$69.15 **Value delivered for one patient visit:** \$390/clinic rate or \$1,558/ER rates.

Rate of Return: For every \$1 donated the return was \$5.63 at clinic rates or \$22.53 at ER rates.

“I was sick and you cared for me....Whenever you did one of these things to someone overlooked or ignored, that was me -- you did it to me.”
Jesus of Nazareth